

# 7 HABITS OF HIGHLY EFFECTIVE PROBLEM SOLVERS

(AND HOW TO IDENTIFY BAD ONES!)

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- 1. Good problem-solvers will actively gather data.**
  - > Bad problem-solvers sit at their desks.
- 2. Good problem-solvers know how to ask questions without emotion and NEVER guess.**
  - > Bad problem-solvers may make emotional guesses.
- 3. Good problem-solvers don't need to have any previous knowledge of the problem in order to solve it. They can use contrast to find the root cause quickly.**
  - > Bad problem-solvers will focus on how complex a problem is and justify the amount of money needed for redesign.
- 4. Good problem-solvers know how to effectively rule out and eliminate potential root causes.**
  - > Bad problem-solvers will never close a project.
- 5. Good problem-solvers can sort through smart people's opinions.**
  - > Bad problem-solvers focus on being smart and looking for a complicated answer, when root causes are normally easy and simple.
- 6. Good problem-solvers will always confirm that they have root cause.**
  - > Bad problem-solvers will not be confident in their root cause.
- 7. Good problem-solvers will work smarter not harder.**
  - > Bad problem-solvers will sit at their desks and organize long meetings.

