

THE SECRET TO HIRING GOOD PROBLEM SOLVERS

Interview Questions

- Do you know the difference between Root Cause and Solution?
- Do you know what Measurement Error is and how to find it?
- What do you do if your measurement system is not good enough?
- Do you know how to ask the right questions (or, how to look for Contrast)?
- How do you know you're not just a Solution Hunter?
- Can you show data in a simple chart or picture way? (Give examples.)
- Do you know how to swap parts with confidence?
- Do you know how to confirm Root Cause, or your project "solved"?
- Can you get your hands dirty?
- How do you react to management?
- How do you interact with co-workers?
- How do you relate to subordinates and trainees?
- Are you willing to solve projects with passion?
- How good are your communication skills?
- How do you handle stress?
- Why do you want this job?
- What are your goals?
- How do you handle failure?

